



xVision

Where Visual Data Becomes Strategic Advantage

Transforming 1,200 bank branches through AI-powered monitoring

The Problem

1,200 branches
across South Asia

20 minutes of
monitoring per
branch/month

<1% operational
coverage

7,000+ cameras
requiring 24/7
oversight

Critical Pain Points

Untidy, unsecured branches



Inconsistent service deliver

Security vulnerabilities

Manual monitoring = unsustainable costs



What Was at Risk



Operational Excellence

- Branch cleanliness issues
- Productivity gaps



Customer Experience

- Long wait times
- Inconsistent service quality



Security Threats

- Unmonitored guards
- Theft vulnerabilities
- Unauthorized access

xVision

Real-time insights across three pillars:

Operations

- Workforce productivity
- ATM functionality
- Manager floor-time tracking

Customer Experience

- Wait-time tracking
- Premium customer ID
- Traffic level analysis
- Behavior detection

Security

- Customer scanning
- Suspicious activity alert
- ATM monitoring





AI Analysis



CCTV feeds



SCANNING



High Value Customer

**Real-time
Insights**

Key Features



**Live control
panel**



**Proactive risk
mitigation**



**24/7 automated
monitoring**



**Multi-KPI
dashboard**

The Impact



90%

Increase in Real-Time Monitoring From 20 minutes to full operational coverage



25%

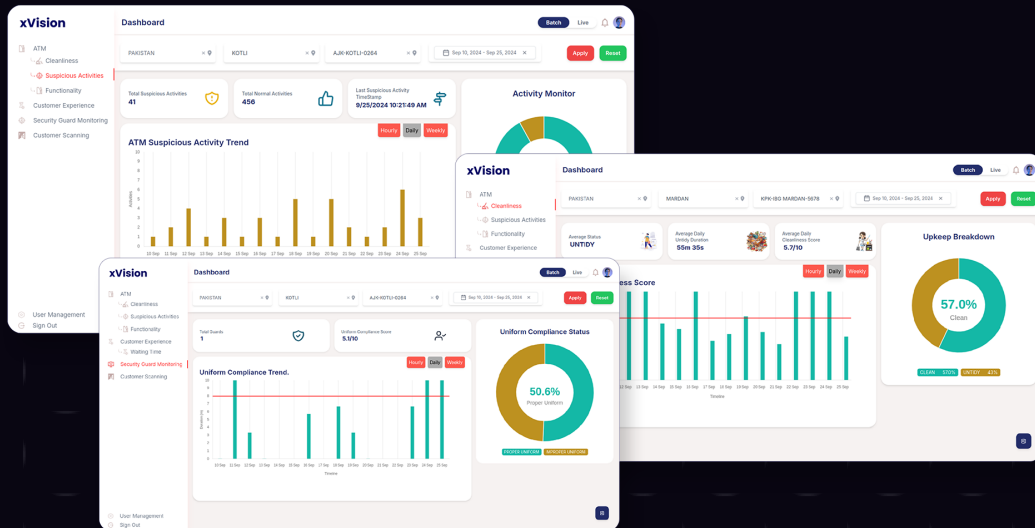
Customer Satisfaction Boost Enhanced service consistency & reduced wait times



20x

Cost Savings Eliminated need for massive workforce expansion





Transformation Overview

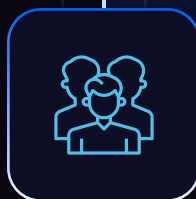
Before xVision

20 min/month monitoring

Manual oversight only

Limited security coverage

Inconsistent service



After xVision

Full-time coverage across
1,200+ branches

Automated
AI monitoring

Comprehensive
security insights

Consistent
customer experience



- **From reactive to proactive**
Traditional monitoring → AI-powered insights
- **From costly to efficient**
Manual workforce → Automated intelligence
- **From inconsistent to reliable**
Sporadic coverage → 24/7 monitoring

Result

**Strategic advantage through
visual data intelligence**